



# CIRO · OCRI

Canadian Investment  
Regulatory  
Organization

Organisme canadien  
de réglementation  
des investissements

## CLOSE SUPERVISION REPORT

### Investment Representatives

To be filed with the Investment Dealer division of the Canadian Investment Regulatory Organization (CIRO)

*The designated Supervisor (the "Supervisor") must complete this close supervision report. The Supervisor must provide a copy of this report to the firm's Chief Compliance Officer.*

*The undersigned certifies that all supervisory activities required by this close supervision report have been properly performed, and that reasonable steps have been taken to confirm the accuracy of the information provided.*

Print Name: \_\_\_\_\_

Position: \_\_\_\_\_

Sign Name: \_\_\_\_\_

Date: \_\_\_\_\_

This is a close supervision report for Investment Representatives and is required by the terms and conditions (the "Terms and Conditions") on the registration approval of the individual to which it relates (the "Approved Person")

The name of the Approved Person is: \_\_\_\_\_

The Approved Person's sponsoring firm ("firm") is \_\_\_\_\_

The Terms and Conditions were imposed on: \_\_\_\_\_

The period covered by this report is: \_\_\_\_\_

During the reporting period, the Approved Person placed \_\_\_\_\_ trades in \_\_\_\_\_ different client accounts of which \_\_\_\_\_ were leveraged trades. These numbers do not include trades made through pre-authorized contribution plans implemented prior to the imposition of the Terms and Conditions.

#### Part A - Instructions

1. While the Approved Person is subject to the Terms and Conditions, their firm must review their trades on a daily basis.
2. For the purpose of this report, "order" is defined as a purchase, sale, switch, change or cancel former order, or any other transfer of securities (excluding trades made through pre-authorized contribution plans implemented prior to the imposition of the Terms and Conditions).
3. For the purpose of this report, "trade" is defined as an executed order.
4. The Supervisor must conduct a review of the trading activity on a daily basis relative to all trades the Investment Representative has received and/or entered.
5. The Supervisor must conduct a review of the trading activity on a daily basis to confirm all applicable fees were disclosed to the client prior to the order being placed.

6. The Supervisor must conduct a review of the trading activity on a daily basis relative to the Approved Person's personal accounts.
7. The Supervisor must conduct a review of trading activity on a daily basis to confirm there has been no handling of any client funds or securities by the Approved Person and no issuance of cheques to any clients without management approval.
8. The firm must maintain a copy of this report in its records, including all information supporting this filing. The firm must maintain the records following the removal of the Terms and Conditions or the termination of the Approved Person.
9. The firm must immediately deliver to Staff written notice of its non-compliance and its explanation for the non-compliance if the firm identifies that it has failed to comply with anything in these instructions.

#### **Part B - Supervision Information**

Did the firm identify any Review Issues during the reporting period? Yes  No

If yes, please complete *Appendix A: Supervision Information* for all Review Issues identified by the firm.

#### **Part C - Client Complaints**

Did the firm receive any client complaints against the Approved Person during the reporting period?

Yes  No

If yes, please complete *Appendix B: Client Complaints* for all complaints received from clients about the Approved Person during the review period.

#### **Part D - Additional Information**

If as a part of its supervision of the Approved Person during the review period the firm has identified any instance where the Approved Person may not have complied with securities legislation, the requirements of the Investment Dealer and Partially Consolidated (IDPC) Rules, or the firm's policies and procedures, please complete *Appendix C: Additional Information*, unless the information has already been identified elsewhere in this report.

Does the firm have additional information to report? Yes  No

**Appendix A: Supervision Information**

Please complete the following chart: *Supervision Information* for all Review Issues identified by the firm during the review period.

The name of the Approved Person is: \_\_\_\_\_

The Approved Person's firm is \_\_\_\_\_

The period covered by this report is: \_\_\_\_\_

<b>Client Account Number</b>	<b>Trade</b>	<b>Description of Issue Identified</b>	<b>Remedial Measure Taken in Response</b>

**Appendix B: Client Complaints**

The name of the Approved Person is: \_\_\_\_\_

The Approved Person's firm is \_\_\_\_\_

The period covered by this report is: \_\_\_\_\_

If the complaint is reportable on ComSet, please provide the ComSet Number for each complaint:

\_\_\_\_\_  
\_\_\_\_\_

If the complaint is not reportable on ComSet, please complete the following chart: *Client Complaints not Reportable on Comset* for all complaints received from clients regarding the Approved Person during the review period.

<b>Client Account Number</b>	<b>Date of Complaint</b>	<b>Description of Complaint</b>	<b>Firm's Response / Action Taken</b>

**Appendix C: Additional Information**

The name of the Approved Person is: \_\_\_\_\_

The Approved Person's firm is \_\_\_\_\_

The period covered by this report is: \_\_\_\_\_

If as a part of its supervision of the Approved Person during the review period the firm has identified any instance where the Approved Person may not have complied with securities legislation, the requirements of the Investment Dealer and Partially Consolidated (IDPC) Rules, or the firm's policies and procedures, please identify those instances unless the information has already been identified elsewhere in this report.